



RE: End of Support for Pervasive SQL 9

As you probably know, your Orion software utilizes a sophisticated Pervasive SQL database to store and retrieve your firm's data. Like Orion, Pervasive SQL continues to be enhanced through periodic updates that improve performance and data integrity. The current release of Pervasive SQL is version 11. (This is the version currently installed for most of Orion's clients). Your firm is currently using Pervasive 9 or earlier.

After careful consideration, it has become necessary for us to **end support for Pervasive SQL version 9**. In making this decision it is important to note that Pervasive discontinued support for Pervasive SQL V9 several years ago. At the time, we did not feel it necessary to require our Clients to upgrade and we continued to provide support for the product internally. However, we have reached a stage in development where we wish to incorporate features into Orion that can only be supported by the latest version of Pervasive SQL. Accordingly, we must require that firms upgrade their Pervasive SQL to the latest version.

With this in mind we wish to advise you that we can no longer provide product updates to customers using Pervasive 9 after **March 31, 2014**. We wanted to provide this date well in advance, so that you may begin budgeting as necessary.

Upgrading your version of Pervasive will be beneficial in many respects. Depending on your server, you can see up to a 40% increase in performance. You can learn more about Pervasive 11 here ([http://orionlaw.com/aid/resources/Pervasive\\_Document.pdf](http://orionlaw.com/aid/resources/Pervasive_Document.pdf))

The cost of upgrading Pervasive depends on the number of concurrent users that are licensed. For questions regarding this notice or to obtain a price to upgrade, please contact our support desk ([support@orionlaw.com](mailto:support@orionlaw.com)) and we will be glad to help you.

As a client of Orion, you have our commitment to provide you with the highest quality customer service, product support and forward-thinking legal accounting systems available. We pride ourselves as one of the leaders of software for the legal industry, a goal that could not be achieved without customers like you.

Thank you,

Orion Support Team